

FrontierMEDEX

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FrontierMEDEX Emergency Travel Assistance Services

MEDEX ID:

Issued Date:

User Name:

Password:



**Liberty
Mutual.**

Notice to Physicians/Hospitals: Call FrontierMEDEX immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, email for assistance: operations@frontiermedex.com | www.frontiermedex.com

FrontierMEDEX Emergency Response Center:

United States, Baltimore, MD +1-410-453-6330 (COLLECT)

TOLL FREE ACCESS - The numbers below must be dialed from within the country

If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center COLLECT

Australia	1 800 127 907	Mexico	001 800 101 0061
Brazil	0800 891 2734	Philippines	1 800 1 111 0503
China (northern)	108888*800 527 0218	Singapore	800 1100 452
China (southern)	10811*800 527 0218	South Africa	0800 9 92379
Dominican Republic	1 888 567 0977	Spain	900 98 4467
France	0800 90 8505	Switzerland	0800 55 6029
Germany	0800 1 811401	Thailand	001 800 11 471 0661
Hong Kong	800 96 4421	U.K.	0800 252 074
Israel	1 809 41 0172	U.S. & Canada	1 800 527 0218
Italy	800 877 204		
Japan	00531 11 4065		

Or Call Collect +1 410 453 6330

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.
For a complete list, go to the FrontierMEDEX website or your company's Member Center (if eligible).